

# Who is **HealthComp**?

Navigating the healthcare system can be **complicated and frustrating.**

At HealthComp, we want you to know **you're not on your own.**

**Whatever you need, just ask** – whether you're looking for a new provider or trying to schedule an appointment – **HealthComp is here to help.**





## You've enrolled in your benefits. What's next?

HealthComp will be your one-stop shop for any questions or concerns you have with your health benefits package.

- Make sense of your benefits
- Find in-network doctors
- Schedule appointments
- Understand how claims processed
- Get connected to the right programs at the right time
- Free access to licensed clinical team



# Your new support system



# Have health benefits questions? Start with HealthComp.

## One phone number to rule them all

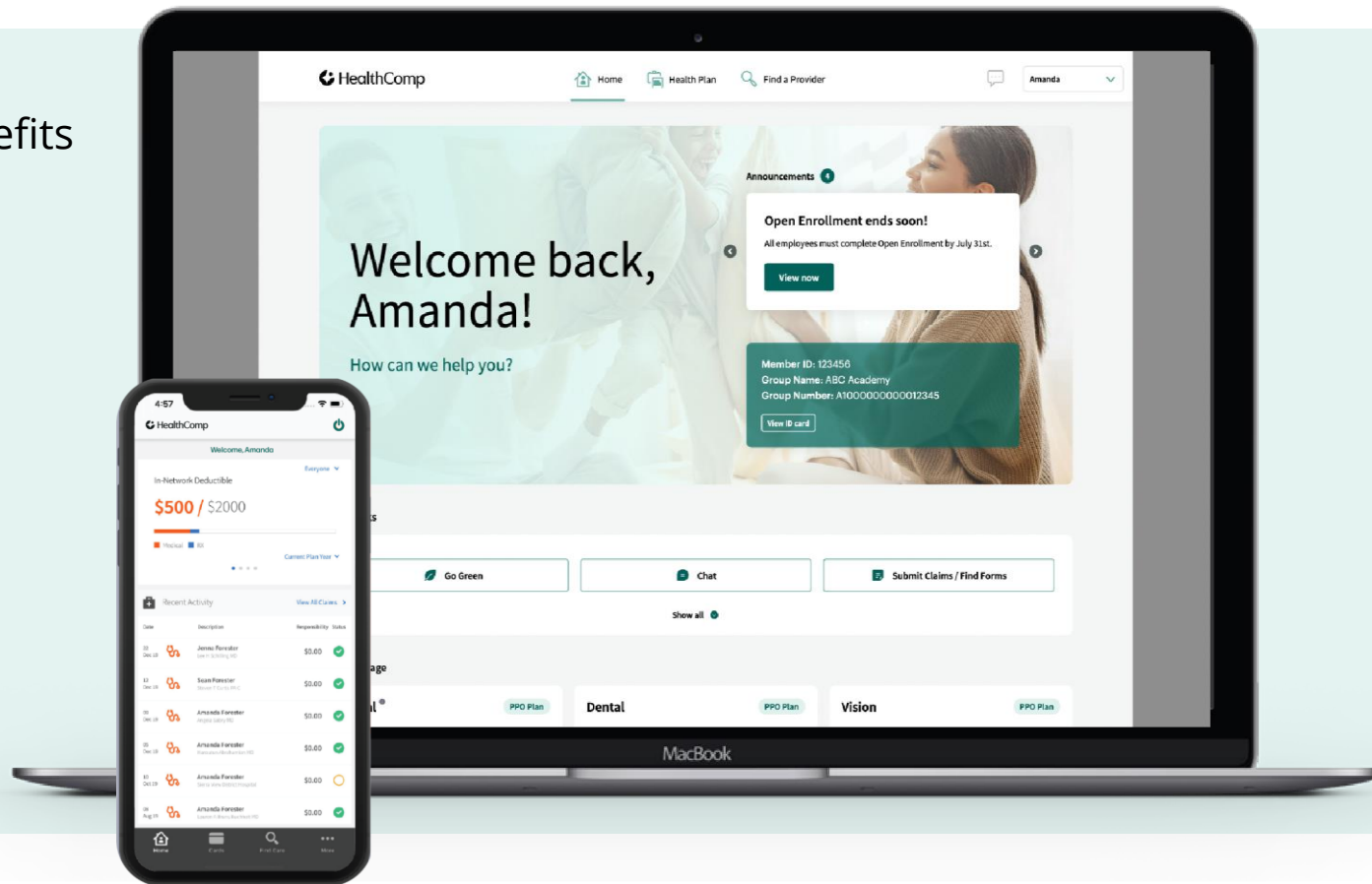
HealthComp is your benefits hub so you don't have to keep up with multiple phone numbers. Member Advocates will answer questions or point you in the right direction.



# HCOonline: HealthComp at your fingertips

- Access your health and wellness related benefits
- Reduce clutter. Access your digital ID cards
- Review your health-related claims
- Check your plan status
- Understand your coverage
- Chat with a designated Member Advocate

Download the app!



# Meet HealthComp's Clinical Team

Our clinical team takes a holistic approach to your health goals and ensures you have the right information to make the best decisions on your care.



## Member Advocate

Your Member Advocate understands your needs and will get you to the right team member at the right time.

## Clinical Team

### Licensed Registered Nurses

- Provide education about diagnoses, medications and procedures
- Will assist you throughout the entire course of your health condition

### Social Workers

- Access resources in your community to help you with day to day items like food, shelter, care giving and more

### Registered Dietitians & Nutritionists

- Give guidance on healthy eating
- Understand how certain foods may interact with your medications

### Other Clinical Specialists

- Tobacco Cessation Consultants
- Certified Diabetic Educators
- Licensed Counselors
- And much more



# Connecting with HealthComp is easy



## MEMBER ADVOCATE

Call HealthComp and you'll be connected with a **Member Advocate** who can answer your questions quickly.



## SELF-SERVICE THROUGH HCONLINE

On our HCOOnline member platform, you can access digital ID cards for you and your family, view claims, find care, and more. Access **HCOOnline** on desktop or through our mobile app.

Have questions? Ask your Member Advocates.

**800-843-3831**